

Unit 9 - Strategies for **Effective Communication** with Dementia patients

ADAPTING VERBAL COMMUNICATION

- Speak slowly and clearly using simple words.
- · Use short, direct sentences.
- Allow extra time for the patient to respond.
- Repeat or rephrase information as needed.





UTILIZING NON-VERBAL COMMUNICATION

- · Maintain eye contact and a calm demeanour.
- · Use gestures and visual aids to reinforce meaning.
- · Minimize background noise and distractions.
- · Offer reassurance through touch when appropriate.

CREATING A SUPPORTIVE ENVIRONMENT

- · Approach patients with patience and empathy.
- · Validate their feelings and acknowledge their emotions.
- Establish a consistent routine to reduce confusion.
- Encourage family involvement for personalized communication strategies.

















